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LET No. W-02393A-03-0312

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JNA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

ORIGINAL

Investigator: Janie Woller**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion No.** 2003 - 25839**Date:** 5/15/2003**Complaint Description:** 08A Rate Case Items - Opposed/In Favor**Complaint By:** **First:** Valerie **Last:** Gossert**Account Name:** Valerie Gossert**Home:** [REDACTED]**Street:** [REDACTED]**Work:** (000) 000-0000**City:** [REDACTED]**CBR:****State:** AZ **Zip:** 85361**is:****Utility Company:** Chaparral City Water Company**Division:** Water*Incorrect Name***Contact Name:** Cristi Graca**Contact Phone:** (480) 837-3411**Nature of Complaint:**

5/15/03 Ms. Gossert called regarding the notification she received regarding Chaparral's rate increase. She says she thinks the Company deserves an increase but for a lower amount than what they are asking for. She feels the \$6 increase to the minimum is too high and that the amount they want to increase the Usage Charges tiers should be reversed. They are requesting \$0.45 increase for 1001 to 20,000 gallons, \$0.25 increase for 20,000 to 50,000 gallons and then \$0.05 for 50,000 & over. This should be reversed do to the drought conditions the state is experiencing. She says that the only improvement she has seen is the addition of another well 2 years ago.

Utilities' Response:**Investigator's Comments and Disposition:**

5/15/03 Agreed to write up her comments and place them in Docket Control.

5/16/03 a.m. Gave Ms. Gossert's opinion to Docket Control to place in Docket No. W-02393A-03-0312.
Closed.

Date Completed: 5/16/2003**Opinion No.** 2003 - 25839

Arizona Corporation Commission

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